

# AirLink™ Standard Warranty Policy

## Standard Warranty to Customers

- 1 GATEWAY's liability in respect of any defect in or failure of the Products, is limited to making good by repair or replacement any defect which under proper use, care and maintenance, appear therein and arise solely from defective design, materials or workmanship, within a period of 6 months from the date of Delivery or with respect to equipment to be installed by GATEWAY, within 6 months of the installation thereof.
- 2 The Customer shall not ship any Product to GATEWAY for repair prior to receiving written authorization from GATEWAY therefor. GATEWAY shall make arrangements for the shipment of such Products. However, all costs associated with the transportation, insurance, handling and other costs related to the return of any Product to GATEWAY's designated repair facility in Nigeria shall be paid by Customer. GATEWAY shall return any Product so repaired, or its replacement, as the case may be, to Customer, transportation and insurance only paid by GATEWAY.
- 3 GATEWAY's obligations under this Section shall not apply to any Product which, upon examination by GATEWAY, is found to be defective as a result of abuse, improper storage, improper handling, improper use, improper maintenance, connection to unclean or unstabilized power unless a UPS is supplied by GATEWAY, damage due to lightning, accident or negligence by entities other than GATEWAY.
- 4 If GATEWAY's examination of any defective Product reveals that the defect was caused by one or more of the reasons set forth in the preceding Section 5.3, Customer shall pay to GATEWAY all reasonable costs incurred by GATEWAY in connection with GATEWAY's examination of said Product, including but not limited to, labour charges for inspecting and testing at an agreed rate for such examination.
- 5 Repairs, attempted repairs or alteration to the Products by a party other than GATEWAY or its authorized representative, without prior written authorization by GATEWAY or alteration or obscurement of any part of the name plate of a Product shall invalidate this warranty.
- 6 GATEWAY shall pass on to Customer the warranties to Products, if any and to the extent permissible, given by its suppliers.
- 7 This Warranty specifically excludes consumable items.
- 8 No warranties, whether statutory, expressed or implied, including but not limited to those of merchantability or fitness for any particular purpose, other than those expressed herein, shall apply to the Products.